

NEIL OWEN SCHOOL OF MOTORING LTD

Terms and Conditions

Provision of the training

The school will provide the client with the training, inconsideration for the price.

The time, date and pick-up (if applicable) for each training session will be agreed in advance by the client and the school.

Unless otherwise agreed if the training requires the use of a vehicle, then it will be in the school vehicle.

If the training involves driving tuition, the school will only provide instructors who are approved and licensed by the Driving Standards Agency and who are fully qualified and have been specially trained for teaching people to drive.

The instructor is bound by a professional code of conduct and will be courteous, polite, tidy and punctual at all times.

The client's obligation if the training involves the client driving a motor vehicle

The client must hold a current, valid driving licence (provisional or full), which must be produced to the instructor on or in advance of the first training session.

The client must be able to read a number plate at a distance of 20.5 metres (67 feet) (with glasses if normally worn).

The client must ensure that he/she is in a fit state to drive safely, and at no time during training is he/she under the influence of alcohol or any substance that may affect his ability to drive.

If at any time the instructor, in his absolute discretion, considers that the client is not in a fit state to drive safely, then the instructor may stop the training session. No refund for that training session will be payable.

Training cancellation or postponement

A training session may be cancelled or postponed providing at least 48 hours notice is given to the instructor. Failure to do so may result in the client being charged the full lesson price. **Please note that text messages will not be accepted as a method of cancellation.**

The school shall be entitled to treat the client as cancelling training sessions if the client:

- a) either postpones more than two training sessions sequentially;
- b) fails to agree to take a further training session at a time within the schools' usual hours of business within one calendar month of the last training session, safely on more than one occasion.

The instructor may postpone the training session if he, in his absolute discretion, considers the weather or road conditions to be unsuitable or dangerous. The instructor will endeavour to provide the client with as much notice as practicable. An alternative time and date for the training will be suggested, and the school will have no further liability.

The client accepts that training sessions may occasionally need to be postponed to allow another client to use the school vehicle for their driving test. The instructor will endeavour to provide the client with as much notice as practicable. An alternative time and date for the training will be suggested, and the school will have no further liability.

Data Protection Consent

By accepting these Terms & Conditions, you give your consent for:

i) the data you provide (including any photos) to be used for administration of your driving tuition and for insurance purposes, if required.

The driving test

The school will endeavour to provide the client with the use of the school vehicle for the driving test. Use of the school vehicle for the driving test will be charged at the agreed price for the driving test. Occasionally the school vehicle will not be available for a driving test for reasons outside the control of the school, for which the school will have no liability. In such circumstances the school will endeavour, where practicable, to provide the client with at least three working days notice of the unavailability of the school vehicle. The school vehicle will not be supplied for a driving test if it already booked for another driving test at the time that the client notifies the instructor of the client's driving test. The school may withhold the school vehicle if the client's driving, in the opinion of the instructor, is actually or potentially dangerous and is therefore not test standard. Any booking of the driving test must be agreed in advance with the driving instructor. If the test dates are booked before agreement has been made then the instructor reserves the right to refuse the trainee use of the vehicle for practical examination.

Despite training the trainee to the best of its ability the instructor cannot guarantee that the trainee will pass the practical examination.

The school vehicle

The school vehicle will be fitted with dual controls and will be well maintained, clean and tidy at all times (subject to reasonable wear and tear).

The school will not be liable for any failure of the school vehicle during a training session or the practical driving test unless it is a direct result of negligence on the part of the school or the instructor. The client and the instructor will check the school vehicle prior to the practical driving test.

Lesson Price

1 hour lesson =	£30.00
1 and half hour lesson =	£45.00
2 hour lesson =	£60.00